

PATIENT'S RIGHTS

1. Receive the care necessary to help regain or maintain his or her maximum state of health.
2. Expect personnel who care for the patient to be friendly, considerate, respectful, and qualified through education and experience and perform the services for which they are responsible with the highest quality of service.
3. Expect full recognition of individuality, including privacy in treatment and care. In addition, all communications and records will be kept confidential.
4. Complete information, to the extent known by the physician, regarding diagnosis, treatment and prognosis, as well as alternative treatments or procedures and the possible risks and side effects associated with treatment.
5. Be fully informed of the scope of the services available at the facility including but not limited to; provisions for after-hours and emergency care, payment policies, fees for services rendered, the credentials of health care professionals, information regarding the absence of malpractice insurance coverage, or their right to change their provider if other providers are available.
6. Be a participant in decisions regarding the intensity and scope of treatment. If the patient is unable to participate in those decisions, the patient's rights shall be exercised by the patient's designated representative or other legally designated person.
7. Refuse treatment to the extent permitted by law and be informed of the medical consequences of such a refusal.
The patient accepts responsibility for his or her actions should he or she refuse treatment or not follow the instructions of the physician or facility.
8. Approve or refuse the release of medical records to any individual outside the facility, except in the case of transfer to another health facility, or as required by law or third-party payment contract. Personal records are accessible.
9. Be informed of human experimentation or other research/educational projects affecting his or her care or treatment and can refuse participation in such experimentation or research without compromise to the patient's usual care.
10. Express grievances/complaints and suggestions at any time. To file a complaint or grievance at any time, please notify:

Summit Surgery Center at
Saint Mary's Galena
Attn: Administrator
Michelle Mays, BSN, MSN, APRN
18653 Wedge Parkway
Reno, Nevada 89511
775-674-5234

State of Nevada Bureau of
Health Care Quality and
Compliance
727 Fairview Drive, Suite E
Carson City, NV 89701
775-684-1030

Consumer Health
Assistance Bureau for
Hospital Patients
555 E Washington Ave,
Suite 4800
Las Vegas, NV 89101
1-888-333-1597

For Medicare Beneficiaries - Medicare Ombudsman: <http://www.cms.hhs.gov/center/ombudsman.asp>

11. Change primary or specialty physicians or dentists if other qualified physicians or dentists are available and to be informed if a physician does not have malpractice coverage. The Summit Surgery Center requires that all physicians possess malpractice coverage. The patient has a right to request his/her surgeon's credentials.
12. Have an advance directive, such as a living will or healthcare proxy. A patient who has an advance directive must provide a copy to the facility and his or her physician so that his or her wishes may be known and honored, upon transfer to a higher level of care from Summit. Summit does not honor advance directives pertaining to the termination of life support functions.
13. Be fully informed before any transfer to another facility or organization.

14. Express those spiritual beliefs and cultural practices that do not harm others or interfere with the planned course of medical therapy for the patient.
15. Not to be subjected to misleading marketing or advertising regarding the competence and capabilities of the Center.
16. Be free from any form of abuse or harassment.
17. The patient has the right to exercise his or her rights without being subjected to discrimination or reprisal. *(416.50(b))*
18. Voice grievances regarding treatment or care that is (or fails to be) furnished. *(416.50(b))*
19. Be fully informed about a treatment or procedure and the expected outcome before it is performed. *(416.50(b))*

PATIENT RESPONSIBILITIES

THE PATIENT IS RESPONSIBLE FOR:

1. Being considerate of other patients and personnel and for assisting in the control of noise, smoking, and other distractions, including respecting the property of others and the facility.
2. Informing Summit about any living will, medical power of attorney, or advance directive that could affect his/her care. Summit does not honor any of these health-care directives.
3. Reporting whether he or she clearly understands the planned course of treatment and what is expected of him or her.
4. Keeping appointments and, when unable to do so for any reason, for notifying the facility and physician.
5. Providing caregivers with the most accurate and complete information regarding present complaints, past illnesses and hospitalizations, all medications, including over-the-counter and dietary supplements, and unexpected changes in the patient's condition or any other patient health matters, including allergies and sensitivities.
6. Observing prescribed rules of the facility during his or her stay and treatment and, if instructions are not followed, forfeiting the right to care at the facility and being responsible for the outcome.
7. Promptly fulfilling his or her financial obligations to the facility.
8. Payment to the facility for copies of the medical records the patient may request, if applicable.
9. Identifying any patient safety concerns.
10. Accepting personal financial responsibility for charges not covered by insurance.
11. Provide a responsible adult to transport him/her home from the facility.
12. All medical records will be kept until the patient is 23 years of age, if currently a minor; all other medical records will be kept at least five (5) years.

Advance Directives

Advance Directives are a way for you to declare ahead of time how, and by whom, medical decisions will be made on your behalf, if the time comes when you can no longer communicate your wishes. The two most common forms of Advance Directives are **Living Wills** and **Durable Power of Attorney for Health Care**.

Advance Directive Policy

POLICY:

Summit Surgery Center recognizes the need for Advance Directives in the hospital setting. Due to the elective nature of procedures done at our facility, it has been determined that any existing Advance Directive **will not** be followed while you are a patient at the Summit Surgery Center. In the event of a medical emergency, appropriate care will be provided and transfer arrangements will be made. We will forward your Advance Directive with your medical records in the event that you are transferred to a hospital.

For more information on Advance Directives please go to the website listed below or contact Summit Surgery Center to have it mailed to you.
<http://dhcfp.nv.gov/Resources/PI/AdvanceDirectives/>

We are proud to provide you with a list of our investors:

Charles Virden, M.D.
Shelli Tiller, M.D.
Jay Morgan, M.D.
Dante Vacca, M.D.
Jacob Blake, M.D.
James Olsen, M.D.

David Eisenhauer, D.O.
Pauline Hong, M.D.
Michael Aramini, DPM
Patrick Hsueh, M.D.
Robert Wolff, M.D.
La Dawn Talbot, M.D.

If your surgical procedure will be performed in the surgery center by one of physicians/surgeons above, as such physician determines is medically acceptable to do so, this constitute formal disclosure by such physician that such physician has a financial/ownership interest in Summit Surgery Center. Some of the advantages of having your surgery performed in a surgery center rather than a hospital are cost and efficiency of scheduling. Please be advised that Summit Surgery Center is owned by Prime Healthcare Services – Reno, LLC dba St. Mary’s Regional Medical Center together with local physicians listed above. These physicians do not receive a referral fee for performing your surgery at the Summit Surgery Center. If you would prefer to schedule your procedure at another surgery center or a hospital, if that is possible, please ask and we will make every effort to accommodate your wishes.